SARAH JANE DUNCAN

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I have an MA (Distinction) in Professional Acting and a 2:1 Bachelors Geographical Studies Degree. I have work experience within a variety of Industries, from Marketing and Sales, to corporate role player, school cover supervisor, acting, voice over work, Student support worker and presenting etc. I have always opened myself up to the challenges and experiences to be gained in different employments. With all this experience combined, I feel I bring a variety of strong adaptable skills to anything I do.

Education and Qualifications

2012 – 2013: Academy of Live Recorded Arts | Masters in Professional Acting – Distinction

• Trained in Theatre, TV, Radio acting and voice

2006 – 2010: University of Glasgow | Master of Arts (Social Sciences) in Geography honours 2:1

• Developed geographical techniques and research skills

2000 - 2006: The James Young High School

Highers: English (A), Biology (A), Geography (A), Product design (A), Drama (A)Maths (B), History (B), Religious Education (B)Advanced Higher: Geography (C)

Work Experience

Sept 2021 – Present: BLOK | Front of house and Administration duties

Sep 2020 – July 2021: Woodhey High School | Reception and additional Administration duties

• Taking calls, organising visitors into the school and communications between School staff and parents.

Mar 2020 – Oct 2020: Government Health Department | Data Management Lead

• Data collection at Covid Test Site

Aug 2018 – Present: Blue Beetle | Corporate Role Player

Help train employees on difficult conversation handling

Dec 2018 – April 2019: PK Education | Teacher Assistant at Elms Bank Specialist School

• Support children with disabilities in school environment

Sep 2018 – August 2019: Robert Walters | Cover Receptionist & Administrator

• Managing phone calls, emails, deliveries and filing maintenance issues

Feb 2018 – March 2020: Essential Education | Supply Teacher at Woodhey High School

• Cover supervision of students and managing behaviour

Nov 2017 – May 2019: Clear Links | Student Support Worker

• Support students with Disabilities, note taking, scribing and study support

Jan 2017 – Nov 2017: Emirates | Cabin Crew

- Providing World class customer service in a multi cultural environment where communication is key, as is time management in service provision
- First aid medical assistant on board and safety and security of the aircraft

Aug 2016 – Dec 2016: Menagerie | Waitress

• A waitress in a fine dining establishment, providing exceptional service for every guest

Feb 2013 – Jul 2016: Neighbourhood | Waitress

• A waitress in a fine dining establishment

Sep 2010 – Aug 2012: Wolfson Microelectronics | Marketing and Sales Engineer graduate

- Creating the companies product brochure
- Contacting trade partners worldwide for sales and shipping of product
- Branded merchandise & Events Management Assistant
- Minute Taking for Management

Oct 2009 – Sep 2010: Disney Store | Store Ambassador and Sales Assistant

- Awarded silver applause pin in December 2009 for high performance in sales
- Promoted to Disney Ambassador July 2010

Oct 2008 – Jul 2009: Bank of Scotland | Banking Teller

• Money management & sales with banking products under pressure of high demand targets

Oct 2004 – Oct 2008: Playtex Gossards | Sales Assistant

• Awarded McArthur Glen's 'Employee of the year' certificate for customer service.

Hobbies & Interests

- Full clean UK drivers license since 2006
- Professional Acting
- Film [SEP]
- Nutrition [step]
- Yoga SEP
- Meditation

References: Further Details Available on Request

- Carol Hill Woodhey High School Manager
- Kate Atkinson Essential Education Supervisor