**OGUNBANJO OLUWATOYOSI FOLUWAKEMI**

**HEALTHCARE ASSISSTANT/SUPPORT WORKER** 

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**CAREER OBJECTIVE**



To put my knowledge of evidence-based patient care and support into practise in an environment that will help my career as a caregiver. To continually demonstrate my commitment to furthering the company's values, aims, and objectives as well as the healthcare system in order to eventually establish myself as a vital part of my organisation.

**PERSONAL STATEMENT**



I am a dedicated worker who is self-driven, sympathetic, and understanding. I have a strong enthusiasm for helping people, especially the elderly. Helping others and exhibiting compassion and care are important to me. My primary goal is to ensure that I provide exceptional care and proper hygiene to my clients in accordance with their individual care needs and care plans, while also preserving dignity and equality through effective communication, patient-centred care, compassion, and safety strategies. I am a team player, and I am happy to take up more duties within the organization to cover up for periods of staff shortage. I am happy to be contacted to resume as soon as possible if picked for this role.

**PROFESSIONAL SKILLS**



* Excellent communication and interpersonal skills
* Critical thinking skills
* Teamwork and dependability
* Strong knowledge of infection control processes
* Good time management skills
* Leadership and management skills

**PROFESSIONAL QUALIFICATIONS / CERTIFICATION**



**2009 B.sc International Law & Diplomacy:** Babcock University, Nigeria.

**2005 Senior School Certificate Examination:** OLASS High School, Nigeria

**Oplex Careers: Diploma in Health and Social care Level 3 and 4 NVQ (2023)**

**Florence Academy Care certifications in (2023):**

* *Understand your role*
* *Duty of Care*
* *Personal Development*
* *Equality and Diversity*
* *Privacy and Dignity*
* *Awareness of Mental Health*
* *Fluids and Nutrition*
* *Infection Prevention and Control*
* *Health and Safety*
* *Basic Life Support*
* *Safeguarding Adults 1 & 2*
* *Safeguarding Children*
* *Dementia Care*
* *Diabetes Awareness*
* *Medication Administration*
* *Food Hygiene*
* *Stroke Awareness*
* *Catheter care*
* *Parkinson’s Disease*
* *Emergency First Aid Awareness*
* *Learning Disability Awareness*
* *Mental Health Aware*
* *Handling Information*
* *Personal Development*
* *Manual Handling*
* *Life Support*

**WORK EXPERIENCE**

**NHS TRUST, Harrogate, United Kingdom October 2023 – Till Date**

**Position: Healthcare Support Worker**

**Duties:**

* Assists patients with self-administered medications.
* Provides care to patients at all periods of their lives while taking into account culture, human development stages, and ageing processes.
* Provides care for patients who had conditions including Parkinson's disease, diabetes, respiratory failure, dementia and muscular dystrophy.
* Exhibits person-centered care through building rapport with patients and personalizing care.
* Medications administration (PEG/ORAL).
* I watch over patients during their personal care, and when they need help with their cleanliness.
* Under the direction of the nursing team, I adhere to the patient's specific diet and provide additional liquids.
* Arranges bedding and cushions to enhance patient comfort in bed and chairs.
* Maintains patient stability by keeping track of weight, vital signs, and intake and output data.
* Assists clients with personal hygiene, eat, and moving around.
* Assists patients with activities to strengthen and balance their limbs while walking.

**Sova Healthcare, Dec 2024 – Mar 2024**

**Position: Community Senior Home Carer**

**Duties:**

* Maintains a clean environment while taking infection control procedures, health, and safety concerns into account.
* Supports nursing personnel in promoting continence care and caring for patients who were incontinent.
* Observes patient skin conditions and reported findings to registered nurse.
* Observes and reported specific changes while assisting the patient with mobility, eating, drinking, and hygiene needs.
* Medications administration (PEG/ORAL).
* Provides care to patients at all periods of their lives while taking into account culture, human development stages, and ageing processes.
* Provides care for patients who had conditions including Parkinson's disease, diabetes, respiratory failure, dementia and muscular dystrophy.
* Exhibits person-centered care through building rapport with patients and personalizing care.
* I watch over patients during their personal care, and when they need help with their cleanliness.
* PEG
* Oxygen Administration
* Maintains patient stability by keeping track of weight, vital signs, and intake and output data.
* Assists clients with personal hygiene, eat, and moving around.
* Assists patients with activities to strengthen and balance their limbs while walking.

**Belmont House, Harrogate, United Kingdom July 2023 – Feb 2024**

**Position: Hospitality**

**Duties:**

* Maintains a clean environment while taking infection control procedures, health, and safety concerns into account.
* Supports nursing personnel in Hospitality.
* Report any changes while assisting the resident with meals, eating, drinking.
* Provides care to patients through food and fluids putting into consideration their health conditions such as diabetic.
* I watch over residents during their meal time, and when they need help with their feeding.
* Under the direction of the nursing team, I adhere to the resident's specific diet and provide additional liquids.
* Maintains residents stability by keeping track of weight, vital signs, and intake and output data.
* Making sure the dinning area is clean at all time
* Probe the food to ensure its not at risk to the residents.

**Lagos State Pension Commission June 2014- Jan 2021**

Position: Customer Care Officer

Duty:

* Resolved issues swiftly and efficiently in a friendly, supportive manner.
* Managed the day- to- day operations of the office.
* Organized & maintained files and records.
* Managed large amounts of incoming phone calls.
* Generated lead sales for the organization
* Identified and assessed customers’ needs to achieve satisfaction
* Built sustainable relationships and trust with customer accounts through open and interactive communication
* Provided accurate, valid and complete information by using the right methods/tools
* Met personal/customer service team sales targets and call handling quotas
* Handled customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution
* Kept records of customer interactions, process customer accounts and file documents
* Followed communication procedures, guidelines and policies.

**Hobbies/ Interests:** Reading, Traveling, Swimming and Meeting People.

**Reference to be provided on request**