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**PROFILE**

I am interested in securing a rewarding position as a support worker within an organization that provides an enriching environment for learning and professional growth. As an active team player, I am adept at inspiring and educating others, and I consistently work towards establishing effective relationships both within the organization and with external stakeholders. My goal is to bridge gaps and accomplish meaningful outcomes by nurturing long-lasting and mutually beneficial connections.

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**RELATED WORK EXPERIENCE****Click Operations (Uk) Ltd. - Healthcare Assistant****April 2024 - till date****Building 3, City West Business Park, Gelderd Rd., Holbeck, Leeds. LS12 6LN.**

- ❖ Assisting patients with daily living activities such as bathing, incontinence care, dressing, and grooming.
- ❖ Monitoring vital signs and reporting any changes to healthcare professionals.
- ❖ Promoting independence and maintaining high levels of dignity and respect.
- ❖ Protecting Service Users from significant harm, abuse or neglect.
- ❖ Providing emotional support to make families and patients feel comfortable and supported.
- ❖ Transferring using safe moving and handling techniques and approved equipment.
- ❖ Maintaining a clean and organized patient environment.
- ❖ Talking and listening to Service Users and encouraging stimulating activities.

**Cruise Healthcare Limited - Support Worker****Oct. 2023 - Apr. 2024****276 Monument Road, Birmingham, B16 8XF.**

- ❖ Supported Residents to develop independence and life skills.
- ❖ Supervised and monitored service users within the facility to ensure their safety.
- ❖ Performed detailed risk assessments on service users.
- ❖ Documented and maintained service user health records and daily contact records.
- ❖ Collaborated with other healthcare professionals to ensure consistency of support.
- ❖ Implemented treatment plans and administered medication or therapeutic care to the service users.
- ❖ Observed service users for behavioural changes.
- ❖ Recommended service users that need more personalized treatment.
- ❖ Provided Personal care, meal preparation where needed, always working towards more independence.
- ❖ Assisted with the development and implementation of Person-centered plans for residents.
- ❖ Assisted with Shopping and mobility using a Hoist, and supported with eating and drinking.

**Fosse Healthcare Limited - Healthcare Assistant,****March 2023 - Oct. 2023****Unit 1.1, Southgate Innovation Centre, Normanton Rd., Derby. DE23 6UQ.**

- ❖ Personal care – Supported Service Users to maintain good and personal hygiene.
- ❖ Carried out daily routine tasks: Basic housekeeping and helping with mealtimes.
- ❖ Accompanying Service Users on trips and offering companionship and support.
- ❖ Supported administering medication using the MAR sheet
- ❖ Completing daily documentation of visits accordingly.
- ❖ Provided information to family members regarding the care plan..

**Home Instead Ruislip & Harrow (G & M Senior Care Ltd) Healthcare Assistant****Nov' 22 to Jan' 23****51a, High Street, Ruslip & Harrow, HA4 7BD.**

- ❖ Assisted, Supported Service Users to improve Personal and Nutritional hygiene
- ❖ Carried out daily routine tasks: Bathing, washing, cleaning, dress/undress, supported with feeding, and achieved balance diet.
- ❖ Assisted and motivated to identify community enabling activities and supported to access activities in the community
- ❖ Supported administering medication using the MAR sheet
- ❖ Promoted and ensured Service users are safeguarded and protected by recording accurately and documentation.
- ❖ Respected Service user's privacy by not sharing service user's information except on a need to know basis.
- ❖ Promoted Service user's dignity and human right by regularly treating them with respect.

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## PRIOR WORK EXPERIENCES

### Customer Service Advisor, First City Monument Bank, Nigeria

May 2014 – September 2022

- ❖ Responded to inquiries regarding all the bank's products/services to avoid negative reviews and feedbacks and creating a positive reputation.
- ❖ Promptly resolved customer's complaints thereby increasing the rate of customer satisfaction.
- ❖ Maintained good quality relationship management to ensure customer loyalty/ retention.
- ❖ Product Marketing; Cross-sell all of the bank's products and services at every given opportunity as a way of optimizing revenue.
- ❖ On-boarded customers on the bank's alternate channels for ease of transaction and as a way of ensuring business continuity.

### National Youth Service Corp., Port Harcourt, Nigeria

June 2012 – June 2013

- ❖ Mentored junior secondary school students on the subject "Introduction to Technology".
- ❖ Organized a seminar for the Students on Drug Abuse and Addiction Awareness.

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## EDUCATIONAL QUALIFICATION

- ❖ **Diploma in Health & Social Care-Level 3** (in view)  
London School of International Business - UK
- ❖ **MSc. Management and Global Supply Chain Management** 2022 - 2023  
Nottingham Trent University,UK.
- ❖ **B.Sc. Banking and Finance** 2008 – 2011  
University of Benin, Nigeria
- ❖ **National Diploma in computer data processing.** 2003 – 2004  
Petroleum Training Institute, Nigeria
- ❖ **West Africa Senior School Certificate** 1997 – 2003  
Federal Government College, Nigeria

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## CERTIFICATION

- ❖ CARE Certificate: Health Education England.

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## SKILLS & ATTRIBUTES

- ❖ Resilient and highly flexible.
- ❖ A good team player with the ability to work in a multi-cultural environment.
- ❖ Ability to work with minimal supervision
- ❖ Good communication and interpersonal skills.
- ❖ Emotional Intelligence.
- ❖ Trainable and take responsibility for my professional development
- ❖ Ability to work effectively in a fast-paced environment
- ❖ Strong attention to detail and organizational skills

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## VOLUNTARY WORKS

**Cancer care Diaspora volunteer: 83, Ducie St., Manchester, UK. M1 2JQ.**

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## HOBBIES

- ❖ Reading.
- ❖ Travelling.
- ❖ Listening to music.

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## REFERENCE

Available on request